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Repairs are not a remote problem

By Emily Pearce

Friday, September 5, 2008

THE computer experts at Wightbyte have launched a new remote support service.

Wightbyte's technicians can now take control of customers' computers via an internet connection, find any faults and repair them without having to leave the office. In most cases, the problem can be fixed right away.

Ian Luff, of Wightbyte, said the service had proved to be very popular so far, and customers liked the fact it eliminated the need for an engineer to call at their home or business.

The remote service can also be used to carry out basic servicing and updates.

Wightbyte has been servicing and repairing Island computers since 2001, and has built up a huge customer database of both businesses and individual clients.



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